March 15, 2020

Dear New Day Families,

New Day Children's Center's Board of Directors met today, March 15, 2020 and made the difficult decision to temporarily close New Day at the end of the business day on Tuesday, March 17, 2020 through Tuesday, March 31, 2020. While there are no known cases of COVID-19 in Jefferson County at this time, the Governor has taken a number of steps, including declaring a state of emergency and directing reductions in population density, to help stop the spread of COVID-19. At this juncture, we hope to re-open on April 1; however we urge parents to develop a long-term plan for child care in the likely event that New Day is closed for an extended period of time.

This was not a decision that was made lightly, and we understand the hardship that this will cause for our families as well as our staff. However, the health and safety of our children and staff is our first priority.

Childcare fees for the week of March 16<sup>th</sup> will be held at the two-day minimum. If you have already paid your fees for the entire week, we will apply it to your account for when New Day reopens.

Childcare fees beginning March 23<sup>rd</sup> are suspended temporarily.

We know this is unsettling and that you have many questions. Rest assured, we will continue to monitor and evaluate information and guidance provided by the Office of Children and Family Services, and state and federal agencies. The coronavirus pandemic is an evolving situation that changes daily. Our Board of Directors will meet again on Monday, March 23<sup>rd</sup> or sooner if necessary, to review the most recent directives and develop a plan for the weeks ahead.

We will continue to keep you informed and up-to-date via email. If we do not have a current email address for you, please be sure to supply one. Administrative staff will be available in the office throughout this week to provide assistance as needed.

Thank you for your patience and understanding and commitment to the well-being of our children, staff and greater community.

Sincerely,

Megan Dyer Executive Director

Karen Freeman President – Board of Directors